Website Privacy Notice

This Privacy Notice explains the approach of China Minsheng Banking Corporation Limited, London Branch ("CMBCLB", "the Branch", "we", "us" or "our") to privacy in connection with Branch's website.

1. Who we are and how to contact us

China Minsheng Banking Corporation Limited, London Branch operates this website for general information purposes.

China Minsheng Banking Corporation Limited, London Branch is the data controller for the personal data described in this Notice, except where stated otherwise.

Data Protection Officer:Gaye Oztorun

Email:gaye.oztorun@cmbc.com.cn
Address: China Minsheng Banking Corporation Limited, London Branch, 23rd Floor, 20 Fenchurch Street, London, EC3M 3BY

2. Scope and information collected

The Branch website is primarily informational.

The Branch does not collect or hold personal data relating to individuals through the website and does not use the website to identify, profile or monitor individual visitors.

The Branch may monitor overall website availability and performance for operational purposes, but such monitoring is not intended to identify individual visitors.

3. Cookies and Tracking Technologies

The Branch does not use the website to track individual visitors for advertising, profiling or marketing purposes.

Where strictly necessary technical functionality is used to enable the website to operate securely and correctly, it will not be used by the Branch for the purpose of identifying or profiling individual visitors.

The Branch will review this Notice if the use of cookies, analytics or similar technologies changes.

4. Contacting the Branch

The website may display telephone numbers, email addresses or other contact information for the Branch.

Where an individual contacts the Branch using those contact details, any personal data subsequently provided is not collected through the website itself. Such information will be processed in accordance with the privacy notice applicable to the relevant relationship or enquiry.

5. Links to Other Websites

The website may contain links to websites operated by third parties.

The Branch is not responsible for the privacy practices of third-party websites. Individuals should review the privacy information provided by the relevant third party before providing personal data through those websites.

6. Who we share website information with

Information may be processed by website hosting, IT/security or other service providers and may be disclosed to authorities where legally required.

7. Automated decision-making

The Branch does not use website visitor information for solely automated decisions producing legal or similarly significant effects.

8. International transfers

When using the website you are not required to provide us with any personal information, and we do not monitor or collect identifiable information about you. There is not any personal data collected to transfer outside the UK.

9. How long we keep personal data

We retain technical information when browsing the website, only for as long as necessary for the purposes for which it was collected and to meet applicable legal, regulatory and business requirements. Specific retention periods are set out in the Branch's Data Retention Policy.

11. Complaints

If you have concerns about how we use your personal data, please contact the Data Protection Officer. You also have the right to complain to the

Information Commissioner's Office (ICO), the UK supervisory authority for data protection.

12. Changes to this Notice

We may update this Notice to reflect changes in law, regulatory guidance or our processing activities. Material changes will be communicated by an appropriate means where required.

Version: [1] Effective date: [01.11.2026] Last reviewed: [15/09/2026]